

Luxury Grand Resort

Anemos Luxury Grand Resort Sustainability Report



HOW DO WE MANAGE QUALITY, SAFETY & SUSTAINABILITY?

This is achieved by implementing the following management systems in our hotel:

- ✓ ISO 14001:2015 (Environmental)
- Management System)
- √ ISO 22000:2005 (Food Safety)
- Management System)
- ✓ Travelife
- ✓ Blue Flag





What are management systems?

- Management systems are set of procedures created according to the international standards.
- We implement management systems as per ISO standards and as per Travelife, TO Sustainability System.
- ISO is an international organisation of standardisation which publishes various standards according to which various type of businesses align with and get certifications.
- In our hotel we comply with and aim to get certification of:
- ISO 22000-Food Safety
- ISO 14001-EMS
- Besides ISO standards, we Implement and get audited against Travelife standard which is also a contractual obligation.
- More on Travelife: <u>www.travelife.org</u>



SUSTAINABLE DEVELOPEMENT MEASURES



Within the framework of our hotel's effort to implement the sustainable development, we have put in place a number of actions for which your contribution is essential.

This information encourages our employees to:

- -Save energy
- -Save Water
- -Reduce Waste
- -Reduce & Control Hazardous Waste
- -Protect wildlife
- -Get familiar and comply with hotel polices
- -Get familiar with the information in the Employees handbook

Hotel sources

The hotel electricity use is calculated per PPPD.

- 2017 electricity consumption was 22,65kWh PPPD.
- 2018 electricity consumption was 21,61 kw PPPD.

The hotel LPG use is calculated per PPPD.

- 2017 actual consumption was 0.23lit PPPD.
- 2018 actual consumption was 0.22 lit PPPD.

The hotel water use is calculated per PPPD.

- 2017 Water consumption was 210 lit PPPD.
- 2018 Water consumption was 180 lit PPPD

SOLID WASTE MANAGEMENT

- 1. Other non-domestic waste is separated for recycling which is:
- PLASTIC
- METAL
- PAPFR
- BATTERIES
- CLUB BAR BATTERIES
- BULBS
- 2. The Hotel provides large recycling bins, color coded and placed them each department for waste separation and recycling.
- 3. We encourage suppliers to reduce packaging (fruit, vegs etc.)-purchasing departments checks the packaging upon evaluation of suppliers.
- 4. Buy products with recyclable packaging
- 5. Buy in bulk (chemicals, oil, water, spices, sugar, flour, salt, beer, feta cheese, olives, vinegar, sauces, etc.).
- 6. Soap and toiletries in public areas are in large dispensers

ENVIROMENTAL ACTIVITIES

Activity	Aim of the activity	Population Target	Activity content - message	Method
Environmental education . Biodiversity day 22/05/2019	Environmental awareness of students		The value and importance of biodiversity. The need for effective protection of sensitive environmental areas through our daily behavior. Respect for nature and animals.	The visit of school students in important and environmentally sensitive areas (Natura area), the voluntary cleaning and its importance. Information on the region and its natural environment.
CLEAN UP THE MED 25/05/19	Voluntary Coast Cleaning. Coastal information.	Guests and staff of the hotel	Participation in the process of coastal cleansing and protection.	Voluntary cleaning and parallel discussion and briefing about the area.
WORLD ENVIROMENTAL DAY 05/06/2019	Informations about the World Environment Day. Raising awareness among citizens.		For 2019, the day is devoted to 'Beat the air pollution'. Everyday actions that contribute to the protection of the environment.	Voluntary cleaning of the area while informing the public about how important is the air pollution for our health and our enviroment.
CARING FOR THE SEA THAT UNITES US 02/07/2019	raise awareness for protecting the shore and the marine environment.	Guests and staff of the hotel, citizens	The environment has no borders and waste strewn on one side of the Mediterranean will easily reach the other side.	Participation in the clearing of coasts under the slogan "Care for the sea that unites us"
RECYCLING ACTION (paper, plastic, glass, aluminum, batteries etc.) All season	Promoting recycling and waste separation	Guests and staff of the hotel, citizens	Sustainable development. Protection of natural resources	Explanation of the usefulness of recycling bins for the separation and recycling of waste. Working with an inter-municipal enterprise to manage them.
Sustainable Tourism All year	Promotion of the enviromental, social and economic character of the Local Agenda 21.	Guests	Sustainable development Local Agenda 21	Sensitization of visitors to the rules of the sustainable visitor
Enviromental awareness through the municipality wedsite www.apokoronas.gov.gr whole year	The enhancement of the local nature, the enviromental activities and advising for the enviromental behavior	Guests of the hotel, citizens	highlighting the message: Think Worldwide - Act locally	Uploading at the website environmental information material, brochures, instructions, recycling points, recycling tips and water and energy savings.









SUSTAINABILITY ACTIVITIES:





- Anemos Luxury Grand Resort has developed various policies that can be seen at the hotel area.
- We have also developed sustainability policy which is our commitment to work and contribute to communities we work around.
- Our company sets Sustainability targets: At least four sustainability/Community activities per season
- All employees are encouraged take part in sustainability activities such as: beach cleaning, educations children on sustainability, plant trees, donate to the ones in need.
- Our business is committed to contribute to the local communities and therefore we make every effort to make hotels facilities available to the locals at a special price.
- You can help the community too! Buy Local and support your local community!
- All employees should be committed and take action to improve sustainability!
- Sustainability measures also reduce operating costs, improve quality, make communities happier and enhance guest experience.
- Improving sustainability, yields great benefits and thus should not be viewed as a chore.